



530 Elizabeth Street, Guelph, ON N1E 6C3
Phone: (519) 824-9344 • Fax (519) 824-1701
www.redcarservice.com

CANCELLATION POLICIES

Toronto Airport

We require three hours' notice of cancellation of your reservation. Eligibility for refund with less than three hours' notice is at the sole discretion of our management staff.

Single Passenger Round Trip Internet Special

We require 24 hours' notice before the round trip commences in order to provide a full refund.

A credit for future travel will be issued to those cancelling with less than the required notice or cancelling before the return transfer has occurred. (The credit will be valid for one year from the date of cancellation.)

No-shows will receive no refund and no credit.

Waterloo Airport

We require three hours' notice of cancellation of your reservation. No refunds will be made with less than three hours' notice.

Hamilton Airport

We require three hours' notice of cancellation of your reservation. No refunds will be made with less than three hours' notice.

Conference Delegates (any airport)

We require 24 hours' notice of cancellation of your reservation. No refunds and no credits will be given with less than 24 hours' notice.

Buffalo Airport

We require 24 hours' notice of cancellation of your reservation.

Refunds will be made for passengers cancelling with more than 24 hours' notice. A credit for future travel will be issued to travellers cancelling with less than the required notice. No-shows will receive no refund and no credit.

Toronto Island Airport

We require three hours' notice of cancellation of your reservation. Eligibility for refund with less than three hours' notice is at the sole discretion of our management staff.

Custom Charters (coaches, shuttles, tours)

We require 24 hours' notice of cancellation of your reservation. Eligibility for refund with less than 24 hours' notice is at the sole discretion of our management staff and there may be a cancellation fee.